 **IMPORTANT NOTICE**
Medical Office – Dr. Abdul Kader Ajam
General Practitioner

The use of WhatsApp is permanently discontinued.


Please use the website www.ajam.it, which will remain active until further notice.

The website can be accessed from smartphones, computers, or browsers for: appointments, chronic therapy renewals, visits, and examinations.

 **What the website www.ajam.it is for**

- Booking an appointment
- Requesting renewal of chronic therapies
- Booking hospital visits and examinations

 www.ajam.it

 **The website is reserved for:**

- Booking outpatient visits
- Renewal of chronic therapies
- Requesting diagnostic tests

 Requests will be processed within 48 working hours (Mon–Fri).

 **Requests must include:**

- Patient's full name
- Name and dosage of the requested medication

 **Prescriptions for benzodiazepines**


Cannot be sent electronically.

They must be:

- ✓ printed on paper
- ✓ stamped with the doctor's original stamp
- ✓ collected in person at the office


 **INPS sick leave certification**

Requires an in-person medical examination.

 It cannot be issued by email or phone.


 **Urgent communications**

The website must NOT be used for urgent matters.

 Urgencies are handled exclusively in the office.

 **Important notes**

- Do not request medications while at the pharmacy.
- Do not request diagnostic tests while booking hospital exams.

 **Medical documentation**

Reports and documents must be:


- delivered to the office, or
- sent by email.

 Do not send photos or reports via WhatsApp: they will be ignored.

 Response within 48 working hours.

 **Diagnosis**


No diagnosis can be provided through digital communication.

 A medical visit is always required.

 **Location and hours**

Via Tamburini 28 – Tel. 2000668

Visits by appointment only (except emergencies).

 Thank you for your cooperation.

Dr. Abdul Kader Ajam